

Fair Use Policy

This policy is made in accordance with our <u>Service Terms and Conditions</u> and applies to calls included within timetalk's call packages.

timetalk's products are intended to represent best value for money for residential consumers, and are not provided for business purposes. All of our call packages have a fair use limit of 1,000 minutes per billing month for calls included within our call packages, unless, of course, your package is expressly stated as having "unlimited calls". The fair use limit, which timetalk considers reflects reasonable residential usage, is applied to prevent abuse and enable us to keep the price of our call packages as low as we can so that the vast majority of our customers can benefit.

Any calls made in excess of the fair use limit will be charged in accordance with our Price List.